

GUEST INFORMATION BOOKLET

“Welcome to Oceanside Village & Shark Bay”

We are delighted to welcome you to Oceanside Village and the many attractions in Shark Bay.

Situated in the World Heritage region, you can relax, unwind and soak up our beautiful sunshine. We have amazing tours & scenery to offer everyone in Shark Bay.

Take a dip in our outdoor pool or swim in the sparkling waters of Shark Bay.

This will provide you with information on the facilities available within the resort and Shark Bay. Please take a few minutes to read through it.

On behalf of the management and team we wish you a relaxing and enjoyable stay. If you require any further information or assistance, please contact us during office hours.

Willie, Tara & Lachlan Hannibal

Tel: + 61 8 9948 3003

(emergency phone number on the office door)

E: info@oceanside.com.au



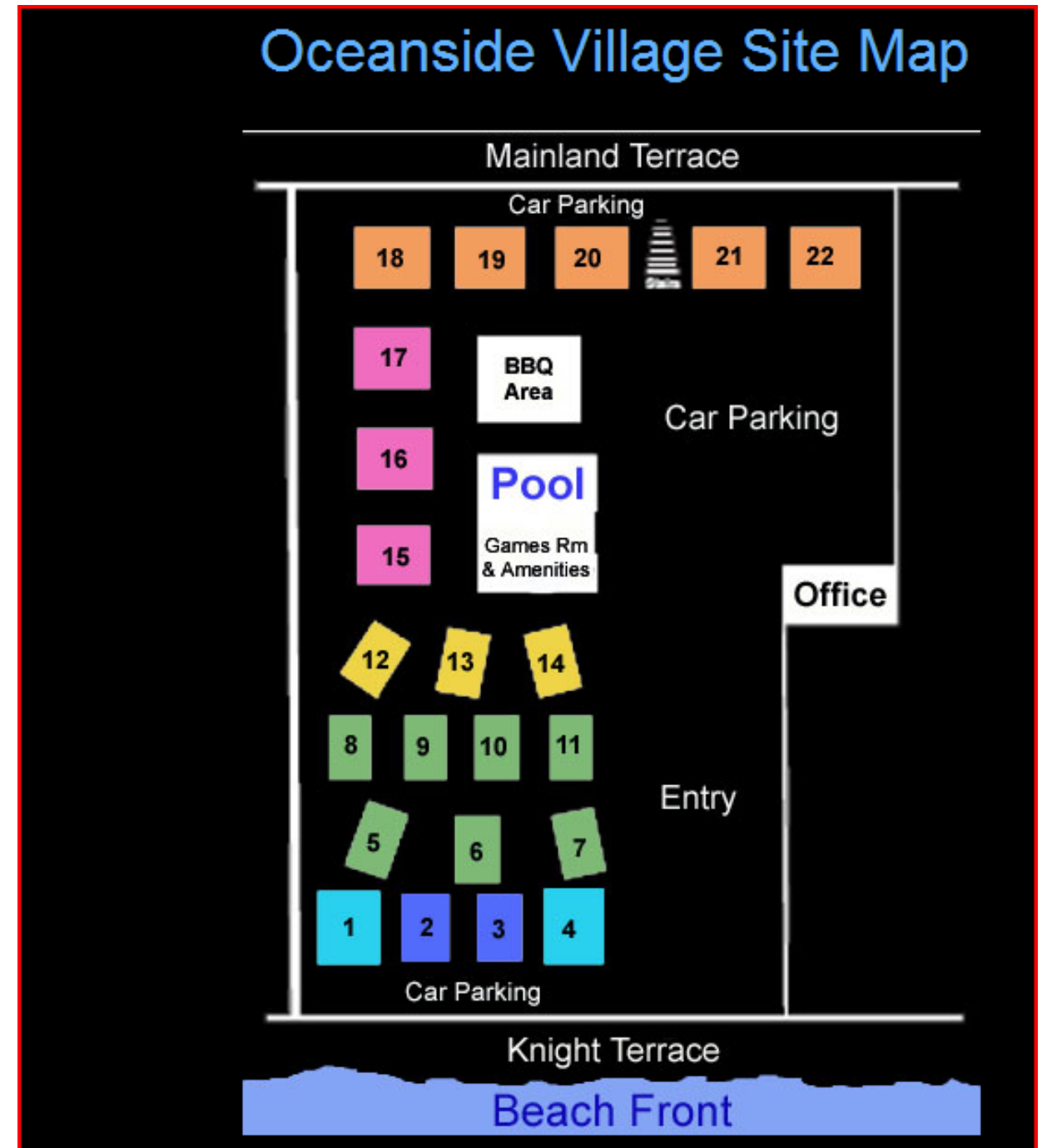
SHARK BAY
SINK YOUR
TEETH IN

Evacuation Procedure

In case of an evacuation due to an emergency all guests are required to assemble on the parking space opposite villa 20 (Panorama's) up the stairs on top of the hill on Mainland Terrace. Please follow the instructions of management and staff.

Emergency contact telephone numbers:

Ambulance, Fire Brigade, Police:	000
Local police:	08 9948 1201
Silver Chain:	08 9948 1400
SES Denham:	08 9948 1015 / 0417 097 330
Marine Rescue:	08 9948 1360 / 0419 902 895
Nearest hospital - Carnarvon	08 9941 0555



Policies

Speed Limit

The speed limit on our property is strictly 5km / walking pace only. ***Please be aware of children playing at all times.***

Children

Children are welcome, please ensure children are supervised at all times. Please stay OFF the stones and use the footpaths / stairs, no scooters or bikes on footpaths and **obey** house rules including the swimming pool, thank you!

Water – Drinking / Boat & Car Wash

Tap water is safe to drink inside our villas from the desalination plant. Water is precious and costly resource so please help us use our water wisely and turn taps off. Please report leaks and dripping taps to us. Thank you for being water wise!

Sorry **NO** car or boat washing is allowed on the premises or in Shark Bay. Closest boat / car wash is Geraldton.

Check In / Check Out

If you have arrived after hours, please check in the following day and hand in any details if applicable. Check out time is 9am. If you leave while the office is closed, please drop the key in the box outside the office door.

Cleaning

Departure cleaning for the villas is included in your tariff. We are self catering and there is no room service. Please leave the villa tidy, charges may apply for excessive cleaning and / or washing your dishes.

Laundry

The laundry is open to guests 24 hours, the machines are coin operated, 3 washing machines and 2 dryers (all 4 x \$1). Change is available from the office during office hours. Complimentary washing powder is available in the laundry, you are welcome to use our clothes lines.

Parking

Parking for #1 - 4 and #18 – 22 is outside your villa. All other villas #5 - 17 inc parking on the villas side of the driveway or the car park. Please do not park your vehicle in front of stairs or footpaths, which must be kept clear in case of an emergency.

Pets

Sorry, no pets of any kind allowed at Oceanside Village.

Security

Denham is safe, however we advise you to lock the door at all times when leaving your villa. The management of Oceanside Village does not take any responsibility for stolen, damaged or missing items.

Smoking

Smoking is prohibited in all villas and will occur a ***min \$300 cleaning Fee***. You can smoke on your balcony but please dispose your butts in the bin as these destroy the eco-system and maybe a fire hazard.

State of the Villa

We do our best to maintain the villas in good condition and ask you kindly to leave the villa behind as it was when you entered. In case something is not working properly, please inform us asap and we will try to solve it as soon as we can. Oceanside Village claims the right to charge extra for any costs associated with repairing damage, vandalism or any broken or missing items incurred during your occupancy of the villa.

Air-conditioning

Each villa has its own air-conditioning unit for your comfort and temperature is controlled via remote control attached to the wall near the sliding door. Please switch off the AC when you leave the villa.

Ceiling Fans

There are ceiling fans in the rooms. Please note that ceiling fans above a bunk bed will not work due to safety and Australian regulations. A pedestal fan available in the cupboard.



Facilities

Oceanside Village offers 22 modern self contained villas, all carefully designed for a pleasant stay.

Any disturbance to other guests will not be accepted and may result in you being requested to terminate your stay with no refund / credit. NO noise after 10pm. Please note that the villas are for accommodation purposes only.

Internet

For our guests we have free in-room WiFi.

Iron & Ironing Board

There is an iron and an ironing board in your wardrobe.

Tea & Coffee Facilities

All villas have coffee and tea facilities.

A *complimentary* starter pack is available in your room on arrival, please organise your own if you require more.

Rubbish

Spare rubbish bags can be found in the cupboard under the kitchen sink. Wheelie bins are provided around the resort for all your rubbish, except fish scraps. If you require additional bags, please ask the office during office hours.

After Hours Emergency

In case there is an emergency outside of office hours, please call 08 9948 3003 or the mobile number on the office door. If it is a life threatening emergency please call 000.

Swimming Pool

There is an outdoor swimming pool in our complex. Pool hours are strictly daylight only. Please note that children need to be supervised properly at all times in the swimming pool and obey the pool rules. There is NO life guard on duty. Glass and alcohol are not allowed in the pool-area.

Fish cleaning

Cleaning fish is not allowed on the premises or in the villas. Two dedicated fish cleaning facilities can be found on the foreshore near the jetty, including bins for ALL fish scraps. PLEASE do not put any fish scraps in our green bins due to the smell.

Tours

We have brochures in the office and we are happy to inform you about tours and book them for you, alternatively visit our local friendly Visitor Centre.

Business Services

Please see the office during opening hours for assistance. A small fee applies.

Luggage Storage

We can store your luggage while you wait for your villa to be ready for you in case of an early arrival or when you have to wait for your flight / transport.

Office Hours

Office hours are from Monday - Saturday 8am - 5.30pm and on Sundays 9am - 3pm. Public holiday, the office is closed. In case of emergency outside office hours a mobile contact telephone number is on the office door.

Gazebo

All our guests are welcome to use the communal gazebo. Please note that the lights switch off automatically around 10pm. Please respect our guests who want to have an early night.

BBQ Facilities

Panorama villas have their own private BBQ on the balcony. For all guests there are 2 x gas BBQ's in the communal gazebo. Please leave the BBQ's clean after use for the convenience of the other guests. A spare gas bottle can be found to the right of the BBQ's.

Television

We currently have free-to-air digital as well as the following Foxtel channels

- Disney Channel
- National Geographic

- Sky News
- Movie Channels

- Fox Sports 1- 2 -3



Available Facilities

Denham

Police

Police station is located on 20 Durlacher St. Ph: 9948 1201 or 000

Ambulance

Denham has St John's ambulance service. Ph: 000

Medical Services

Silver Chain Health Care Centre - 53 Hughes St.

Opening hours Monday - Friday 09.00am - 12.30pm and 13.30pm - 4.00pm.

Charges may apply for overseas visitors and after hour's service in case of non emergency. Ph: 9948 1400

Mobiles

Coverage for mobiles is Telstra and Optus only!

ATM / Bank

There are several ATMs in Denham - Heritage Resort, Petrol Station, supermarkets and The Old Pub. The local post office is a bank agency for CBA, Westpac, Bankwest and NAB.

Bowling Club

Visitors are welcome at the bowling club on 14 Francis Rd. Ph: 9948 1353

Hairdresser

Captains Cutter hair - Knight Terrace for both ladies and gents. Ph: 9948 1339

Fish Cleaning

Two dedicated fish cleaning areas on the foreshore near the boat ramp.

News Agency, Post Office & Pharmacy

Opening hours: Monday - Friday 8am - 5pm, Saturday & Sunday 9am - 1pm.

Post office hours: Monday - Friday 9am - 4pm.

Shops

We have 2 supermarkets, as well as the fuel station they are open from 7am to 7pm 7 days per week. For all other shops, opening times may vary, but most are open between 9am and 5pm.

Transport & Travel

Shark Bay Car Hire: (carhire.net.au) Ph: 0427 483 032

Rex Aviation (rex.com.au) : Ph: 13 17 13.

Integrity Coach Lines (integritycoachlines.com.au) Ph: 9274 7464

Visitor Centre & Discovery Centre

Tour bookings and information is available from the visitor centre which is open daily. The Discovery Centre is an extremely informative centre about the history of the area. There is an admission fee; tickets are valid for 2 days.

Dolphin Feeding

The dolphin interaction beach of Monkey Mia (25 min drive) spend some time at the water's edge where you may encounter a visit by the famous Monkey Mia dolphins. As they are wild, dolphin appearances can't be guaranteed. The dolphin feeding starts are between 7.45am – 12noon everyday and are allowed to be fed up to 3 times per day.

Dining out in Denham

Old Pearler (BYO) bookings essential Ph: 9948 1373

Heritage Resort bistro - daily blackboard specials, fully licensed Ph: 9948 1133

Shark Bay Cafe – takeaways, casual dining Ph: 9948 1047

Shark Bay Bakery – pies, cakes, bread Ph: 9948 1442

Shark Bay Hotel / The Old Pub - public bar, casual dining Ph: 9948 1203

Ocean Park – Breakfast (seasonal) and lunch 9am to 4pm Ph: 9948 1765

Shark Bay Wood-Fire Pizza - (near bakery) 0475 454 312

Please note that times might change if off-peak season.

Monkey Mia

The Boughshed Restaurant for Alfresco Dining Ph: 9948 1171

The Monkey Bar - meals and drinks with an open air beer garden.

Please note this is a 25 minute drive from Denham. Take care of our wildlife while driving!

